**Friends & Family March 2020 – Electronic Text = 45**

1. **Extremely likely: 37**

Your receptionist the Irish lady was so lovely and helpful. The lady with short hair was helpful too yesterday. Great staff and doctors. Dr Hall is the

Great service.

Although we had to wait 3 weeks for an appointment Dr Hall was really helpful.

The nurse I saw is absolutely fantastic. Excellent at making you feel at ease, explained everything in full to me before, during and after. Very professional.

Very good attention to patient’s needs.

Good personal reaction from doctor.

All staff very helpful & my doctor very supportive, thank you.

I've always found the doctors first class. Today the receptionists were dealing with constant calls with professional efficiency. Good luck.

The staff are always very accommodating.

Been looked by phone.

Great staff.

I saw the district nurse she was very helpfully explained everything. I felt at ease.

Good service

Good doctors and nurses also receptionists

The nurse made me feel very relaxed.

1. **Likely: 5**

Today by a lovely doctor.

1. **Neither likely or unlikely: 3**

I cancelled my appointment in the morning and I was able to get one straight away in the evening.

Okay.

1. **Unlikely: 0**
2. **Extremely unlikely: 0**
3. **Don’t know: 0**